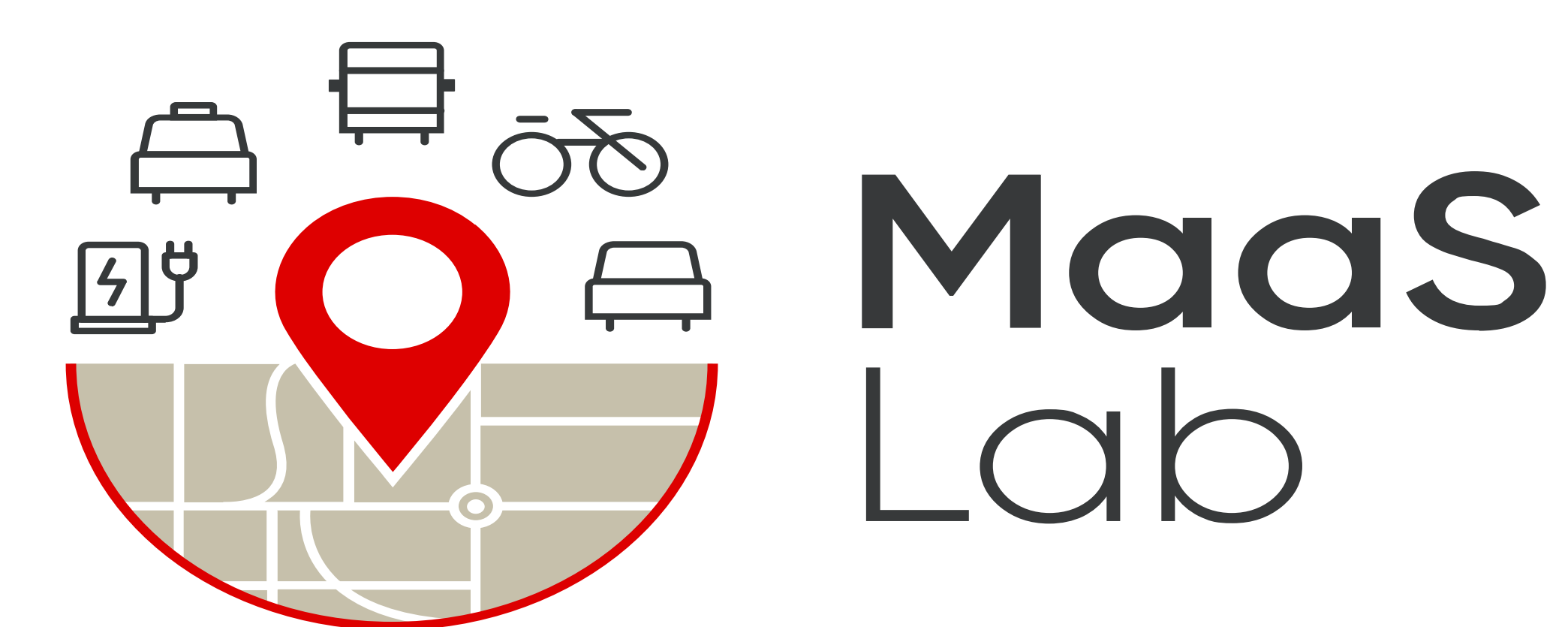


# User-focused Microtransit for Students' After-School Activities

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## ABSTRACT

- This study investigates a user-focused microtransit service designed for students with after-school activities, generating a synthetic student population and their trip requests, determining the routes solving a VRPPDTW.
- The VRPPDTW includes scheduling of drivers with mandatory breaks and maximum shift durations, while also minimizing unassigned trips, waiting and travel times, and route imbalance. Various scenarios are analyzed to assess the impact of fleet size, fare levels, and service parameters on performance.
- Results show that larger fleets achieve higher occupancy and better kilometer utilization and can surpass a system efficiency of 1, indicating the distance travelled by the service is lower than individual trips.

## VRPPDTW FORMULATION ASSUMPTIONS

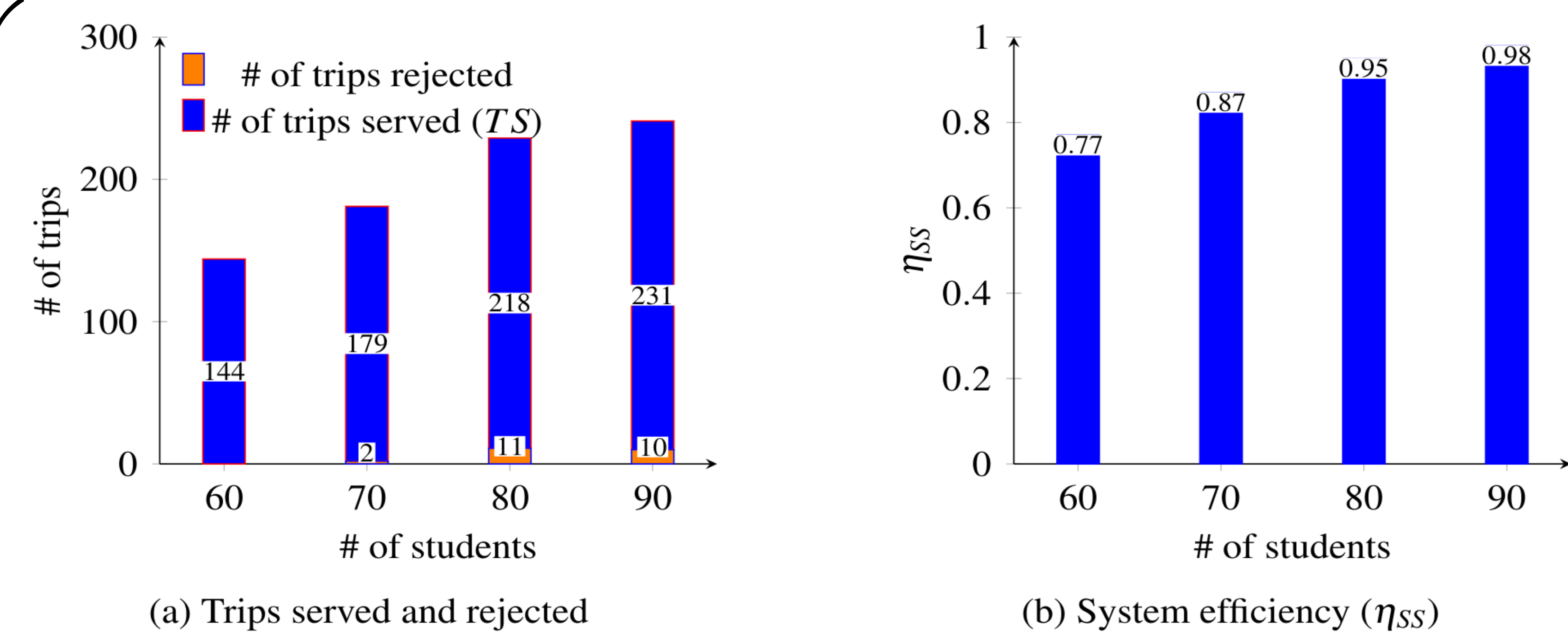
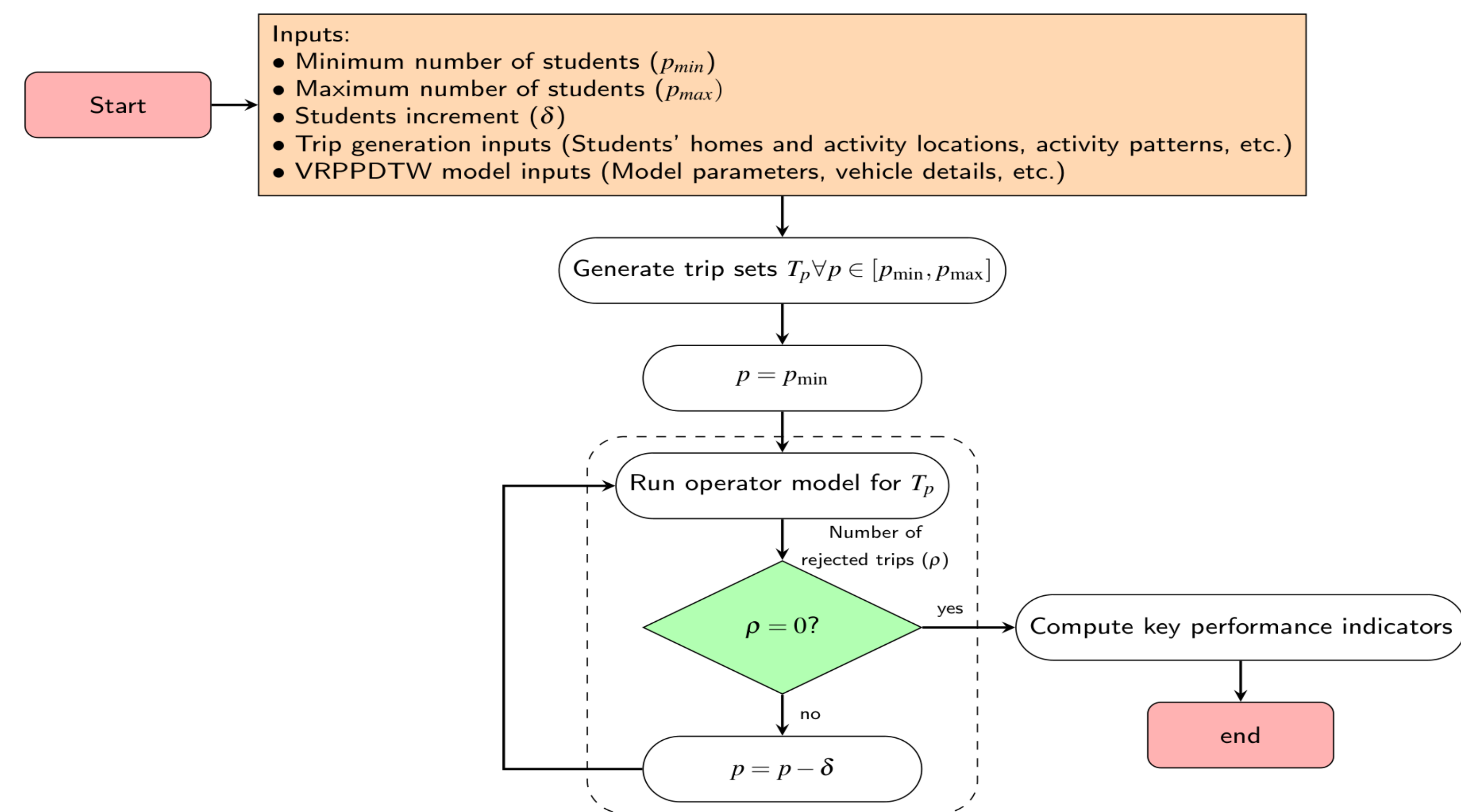
- A fixed fleet of vehicles is used, each vehicle constrained to operate within a time frame defined by the driver's shift.
- Drivers are entitled to a mandatory break during a specified time window, which can be scheduled flexibly along the route.
- Vehicle routes must comply with capacity limits and are required to start and end at a central depot.
- Vehicle routes must be equilibrated to ensure that drivers have a similar work load.
- Each trip request includes a booking type, which indicates the direction of the trip and can be one of the following: going (from home to an activity location), return (from an activity location to home), or between (between two activity locations). Going trips must have a defined drop-off time at the activity location, return trips must have a defined pickup time, and between trips must have both pickup and drop-off times specified.
- Each trip request is divided in two tasks: a pickup and a drop-off. Each task is associated with specific time windows.
- Requests are time-sensitive, so vehicles cannot arrive at the drop-off location before the start of time window and travel times should be minimal.

## VRPPDTW OBJECTIVE FUNCTION WITH PENALTY INTEGRATION

$$C = \sum_{r \in R} \left[ \underbrace{\sum_{g \in V} (v_{g,r} \times \text{fvc}_g)}_{\text{fixed vehicle cost}} + \underbrace{\sum_{\substack{q_i, q_j \in Q_r \\ q_j \text{ follows } q_i}} (c_{\text{travel}}(q_i, q_j) + c_{\text{task}}(q_j))}_{\text{travel and task costs}} + \underbrace{\sum_{q \in Q_r \cap B} \text{TP}_q}_{\text{trip penalties}} \right. \\ \left. + \underbrace{\text{BP}_r}_{\text{break timing penalties}} \right] + \underbrace{M \sum_{r \in R} (B_r - \bar{B})^2}_{\text{workload balancing penalty}} + \underbrace{\frac{1}{2} M^3 \sum_{s \in U} (11 - \text{pri}_s)}_{\text{unassigned task penalties}}$$

- JSPRIT optimization library is used to solve the VRPPDTW, applying a metaheuristic approach grounded in the Ruin-and-Recreate strategy

## TRIP GENERATION & ROUTE CALCULATION METHODOLOGY



(a) Trips served and rejected

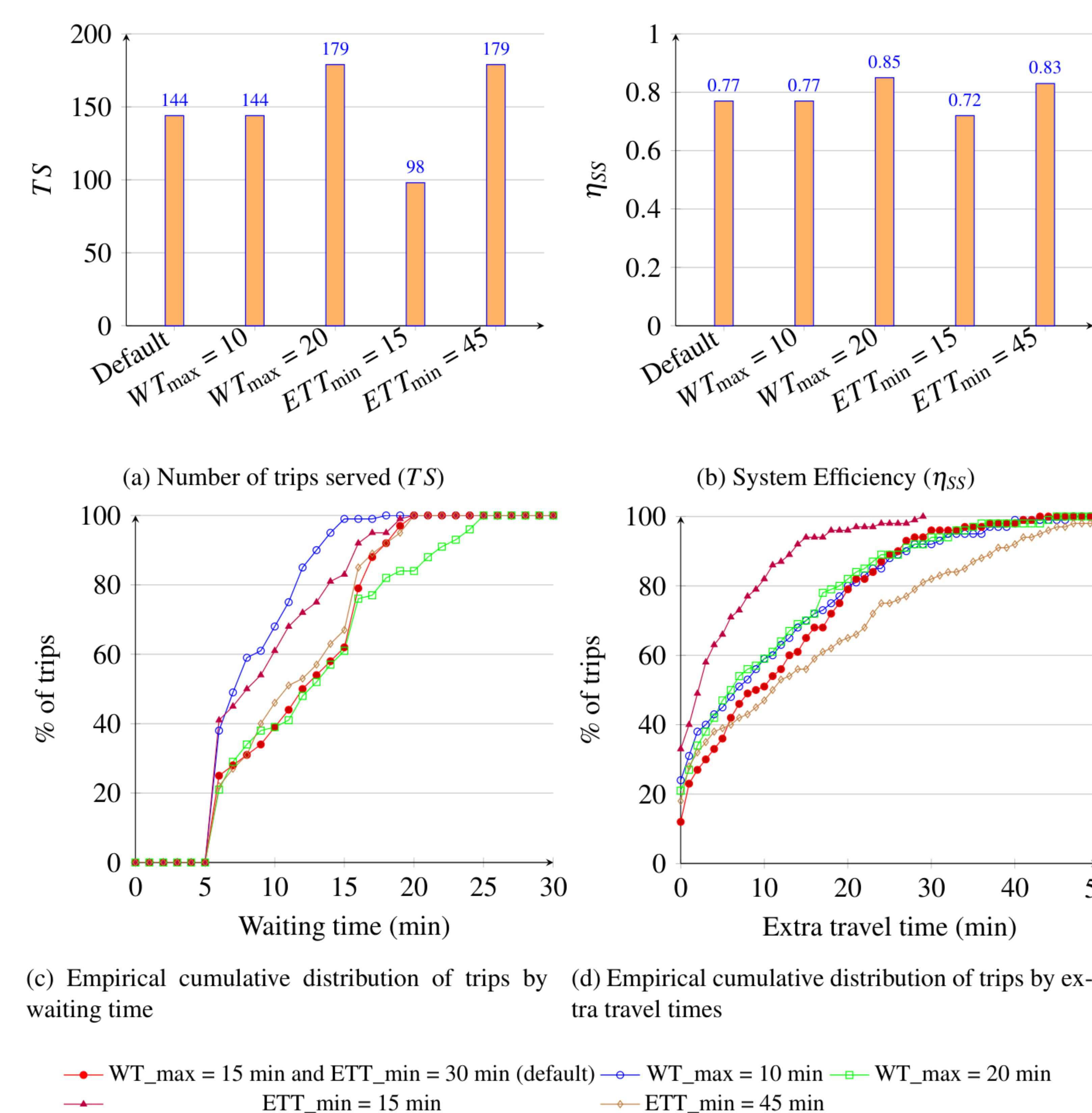
(b) System efficiency ( $\eta_{SS}$ )

Perspective	Indicator	Value
Driver	$SD_{avg}$	5.8
	$TPS_{avg}$	14.4
Passenger	$WT_{avg}$	12
	$ETT_{avg}$	10
	$TS$	144
System-level	VKT	829
	PKT	488
	$O_{avg}$	2.1
	$O_{max}$	6
	$\eta_{SS}$	0.77
City-level	$\Delta PV$	-83%

Fleet size	10	15	20	25
$TS$	179	266	372	458
$TPS_{avg}$	17.9	17.7	18.6	18.3
$\eta_{SS}$	0.83	0.93	1.04	1.12
$O_{avg}$	2.3	2.7	2.5	3.2
$ETT_{avg}$	16.2	16.2	11.4	20.0

## KEY PERFORMANCE INDICATORS

Perspective	Description	Indicator
Driver	Average shift duration per day	$SD_{avg}$
Passenger	Average number of trips per shift	$TPS_{avg}$
	Average waiting time [min]	$WT_{avg}$
	Average extra travel time [min]	$ETT_{avg}$
System-level	Number of trips served	$TS$
	Vehicle Kilometers Traveled [km]	VKT
	Passenger Kilometers Traveled [km]	PKT
	Average seating occupation	$O_{avg}$
	Maximum seating occupation	$O_{max}$
City-level	Shared Service System efficiency	$\eta_{SS}$
	Difference in the number of cars required	$\Delta PV$



(c) Empirical cumulative distribution of trips by waiting time

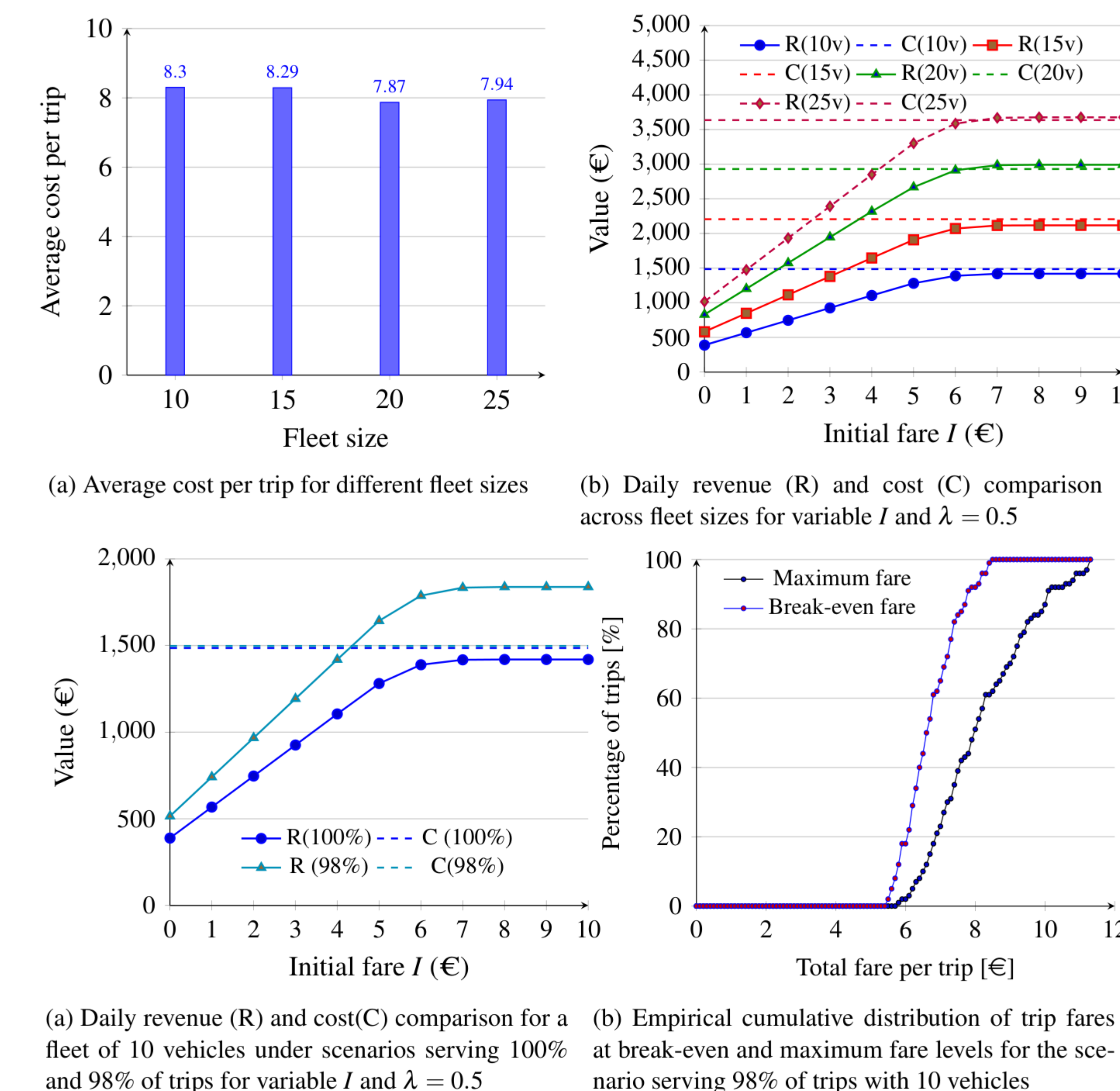
(d) Empirical cumulative distribution of trips by extra travel times

Legend for (c) and (d):  
- WT\_max = 15 min and ETT\_min = 30 min (default)  
- WT\_max = 10 min  
- WT\_max = 20 min  
- ETT\_min = 15 min  
- ETT\_min = 45 min

Fig. 1 Performance by number of students, perspective and fleet size

Fig. 2 Performance Indicators for Different WT\_max and ETT\_min

## ECONOMIC ANALYSIS OF MICROTRANSIT SERVICE



(a) Average cost per trip for different fleet sizes

(b) Daily revenue (R) and cost (C) comparison across fleet sizes for variable  $I$  and  $\lambda = 0.5$

(c) Daily revenue (R) and cost (C) comparison for a fleet of 10 vehicles under scenarios serving 100% and 98% of trips for variable  $I$  and  $\lambda = 0.5$

(d) Empirical cumulative distribution of trip fares at break-even and maximum fare levels for the scenario serving 98% of trips with 10 vehicles

## CONCLUSIONS & FUTURE WORK

- A fleet of 10 vehicles serving 144 trips for 60 students can reduce the number of cars required by 83%, while maintaining a system efficiency of 0.77, adding 23% to travel distance compared to direct trips.
- For fleets of 20 vehicles or more, system efficiency exceeds 1, indicating that the total distance traveled becomes even lower than the sum of individual direct trips.
- Increasing the allowed waiting time by 5 minutes or travel time by 15 minutes results in a 24% gain in capacity, whereas stricter constraints can significantly reduce the number of trips served.
- A zero-rejection policy is only viable for fleets larger than 20 vehicles with high fare levels. Allowing a 2% rejection rate, substantially improves viability, enabling even the smallest fleet of 10 vehicles to operate sustainably, with break-even fares 25% lower than taxi rates.
- Additional strategies, such as limiting the service area or adding designated stops, should be explored in future research to enhance user adoption and service viability.

## ACKNOWLEDGEMENT

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